**Desktop and Server Systems Specialist**

**WE ARE GROWING!**

With great growth through 2012 and 2013, as well as the opening of our China offices, we are looking for several motivated Systems Specialists who will be based in our Hong Kong office and be ready to work closely with our technical teams and provide quality infrastructure support to our client base.

**Responsibilities**

* Perform onsite and remote support work on Windows and Apple desktops and devices for our Hong Kong and Asian based clients
* Provide 1st/2nd line technical support and plan, co-ordinate and deliver on IT projects
* Work closely with Matsco Solutions teams in London and the US offices
* Provide technical training (when required) to client user groups.
* Researching new technologies.

**Experience & Technical Requirements**

* IT industry experience preferred
* Relevant qualifications, such as an MCSE, MCP, University degree etc. preferred
* An interest in the banking or financial services sector preferred but not essential.
* Have a broad technical knowledge base, which is tested via technical assessments during the recruitment process
* Be proficient in both written and spoken English and Mandarin Chinese.
* Preferred areas of expertise and interest:
  + TCP/IP
  + Network Topologies and complex routing
  + SQL server
  + Remote administration tools (PC Anywhere/Remote Desktop)
  + Windows 7 and 8 Desktop
  + Apple OSX and iOS Devices
  + Office 2007/2010/2013
  + Windows 2003 and 2008 Server basic administration
  + Exchange server 2007 and 2010 basic administration
  + Tape and Internet Backup Utilities
  + LAN Hardware
  + PC Hardware, Peripherals and Server Hardware
  + Blackberry and Smartphone Device Support
* Strong analytical skills and enthusiasm to drive project results to client satisfaction
* Excellent communications and interpersonal skills
* Good analytical skills and able to work under pressure
* Must be able to take initiative and have a strong sense of responsibility
* Ability to work both independently and in a team setting
* Ability to multi-task, organise and prioritise work

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| **Career Level** | Junior |
| **Yr(s) of Exp** | 2 years |
| **Qualification** | Tertiary |
| **Industry** | Information Technology |
| **Job Function** | Information Technology (IT) > Support Information Technology (IT) > Network & System |
| **Location** | Central & Western Area |
| **Employment Type** | Full Time, Permanent |