**System Engineer**

**Responsibilities:**

* On-site software/hardware installation of products
* Handle server maintenance/upgrade
* Conduct software testing
* Manage issue logs with ticketing system
* provide onsite/remote system support to customers in local region
* conduct admin/user training of products
* Maintain targeted service level and response time

**Requirements:**

* Diploma or university graduate
* 2+ years of related experience
* Good knowledge in MS Windows, Linux/Unix, Apache, Tomcat, JBoss, Oracle Weblogic, MS-SQL, Oracle DB
* Knowledge of networking or systems product, skillful of any one of EMC software, IBM Software, MS Software, Oracle Software will be an advantage
* Familiar with Enterprise Software installation and configuration will be an advantage
* Work smartly and independently
* Good communication skill, good analytical & problem solving skills, and capable of preparing technical documentation
* Fluent in Cantonese, Mandarin & English